

COMPUTER SERVICING CERTIFICATE

Program code: CSVCC

Location: Gateway

Program Description

The Computer Servicing Certificate Program is designed for students seeking entry-level technical skills for the information technology (IT) industry. The Program consists of four courses. Each course focuses on specific skills in computer applications, computer system hardware and PC operating systems.

Successful mastery of the material should prepare the student for CompTIA's A+ Certification exams (www.comptia.org (<https://www.comptia.org>)). A+ Certification is an internationally recognized standard in the IT field. Students who desire to continue their education can use the Computer Servicing Certificate program as a steppingstone to more advanced studies in the Computer Engineering Technology program at the Gateway Campus.

Learning Outcomes

1. Use industry-standard computer applications such as word processing, spreadsheets, presentation software, email and internet access to effectively communicate and research topics in computer servicing
2. Demonstrate safety and standards in the workplace
3. Install, configure and upgrade computer hardware and software
4. Use diagnostic software and test equipment to troubleshoot problems
5. Recognize the need for continuous learning

Certificate Requirements

| Code | Title | Credits |
|--------------------------------------|--------------------------------------|-----------|
| Required Courses | | |
| CENT 1016 | Computer Applications for Technology | 3 |
| CENT 1026 | Computer Servicing | 4 |
| CENT 2010 | Computer Systems Software | 4 |
| CST 1221 | Networking I | 4 |
| Elective - consult technical advisor | | 4 |
| Total Credits | | 19 |